

# Data Privacy and Security Statment

This Statment sets out the data policies of Svenska Handelsbanken AB (publ) Hong Kong Branch (the "Bank") in the Hong Kong Special Administrative Region ("Hong Kong").

## Commitment to Personal Data Protection

We are committed to protecting your personal data privacy. To ensure that you can make informed decisions and feel confident about providing to us personal data relating to you, when using our website, we outline in this notice our practices and the choices you have concerning the collection and use of your Data.

## Data Security

- Security is our top priority. The Bank will strive at all times to ensure that your personal data will be protected against unauthorised or accidental access, processing or erasure. Our web servers are protected behind "firewalls" and our systems are monitored to prevent any unauthorised access.
- The secure area of our website uses strong encryption to ensure confidentiality and integrity of all information exchanged between the customer and the bank.
- All practical steps will be taken to ensure that personal data will not be kept longer than necessary and that the Bank will comply with all statutory and regulatory requirements in Hong Kong and Sweden concerning the retention of personal data.

## Security Assurance

- Both you and the Bank play an important role in protecting against online fraud. You should be careful that your bank account details including your PIN code is not compromised by ensuring that you do not knowingly or accidentally share, provide or facilitate unauthorised use of it. Do not share your PIN code or allow access or use of it by others. We endeavor to put in place high standards of security to protect your interests. If, in the unlikely event, unauthorised transactions have been conducted through your account through no fraud, fault or negligence on your part, we will see that you are covered for your direct loss up to the full amount of the unauthorised transaction.
- You should safeguard your unique PIN code by keeping it secret and confidential. Never write them down or share these details with anyone. The Bank will never ask you for your PIN code. If you think your PIN code has been disclosed to a third party, is lost or stolen or unauthorised transactions may have been conducted, you are responsible to inform us immediately.

## Use of Cookies

- Please refer to the Bank's policy on cookies from our home page: <http://www.handelsbanken.com/>

### Contact Us

Request for access to personal data or correction of personal data or for information regarding policies and practices on personal data and kinds of personal data held should be addressed to:

The Data Protection Officer  
Svenska Handelsbanken AB (publ) Hong Kong Branch  
2008 Hutchison House  
10 Harcourt Road, Central  
Hong Kong  
Fax: (852) 2868 4339  
Email: [comp.hk@handelsbanken.hk](mailto:comp.hk@handelsbanken.hk)

### IMPORTANT:

By accessing this web site and any of its pages you are agreeing to the terms set out above.